

Smart Program Services P/L



CLIENT CARE RECORDS (CCR)

CCR is a complete database for managing care facilities such as; Retirement Villages, Hostels, Nursing Homes and for Community Care service providers.

Database Modules

- Client's database
- Employee's database
- Volunteer's database

- Personal Client Information
- Client Care Management Roster setup - with Payroll link
- Care Plan Information
- Group Service Management
- Client Transport setup
- Meals-on-Wheels
- Client Invoicing
- Reports, Statistics and Correspondence
- HADS MDS data entry interface

Web & Mobile applications

- New Client service requests
- Client Log-on
- Employee Log-on



DISTRIBUTOR:

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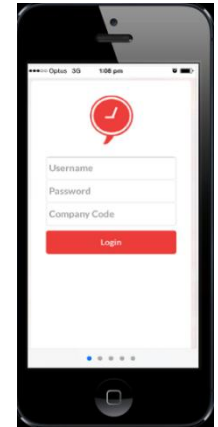
CLIENT CARE RECORDS (CCR) Web and Mobile Application

Client log-on

- Book services
- View service records

Employee log-on

- Pick-up available shifts
- Confirm Shifts
- Access Client service information
- Submit Time Sheets



Open Web application:

<http://webapp.smartcommunitycare.com.au/>



Download Mobile application:

Open App-Store and search for "Smart Care".

www.smartpayroll.net.au

Mobile Application:

Download the mobile application on your iPhone app – search for “smart care” and install the application on your phone

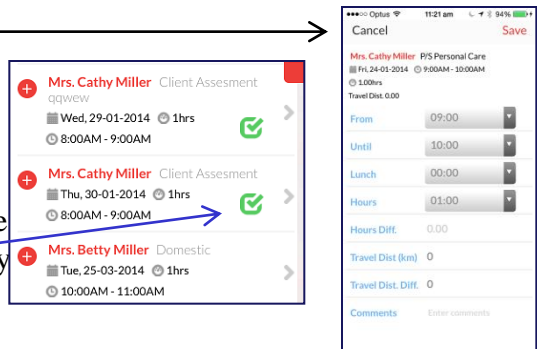
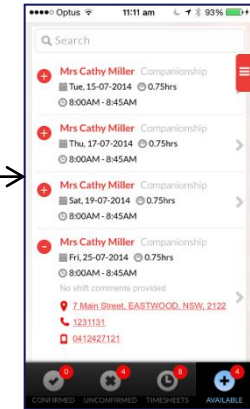
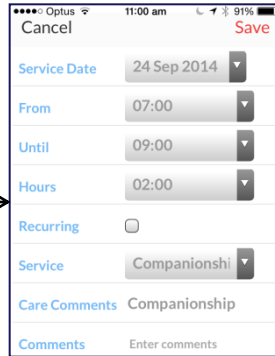
New Clients – submit application for via the web application. After approval a username and password will be sent to log-on to the mobile application.

Client Log-on:

- Client can book new service requests
- View confirmed shifts – CareWorker is added
- View un-confirmed shifts – CareWorker is open
- View completed shifts

Employee Log-on:

- Pick-up available shifts
- Confirm shifts – Client service requests are displayed on Employee’s available shifts
- Lookup client information: address (GPS link) phone numbers and Client service task and shift comments
- Submit Time Sheets: Change time sheets hours Submit travel distance Write shift comments
- Submitted Time Sheets are locked – open to view only



Web Application :

<http://webapp.smartcommunitycare.com.au/>

New Client service requests

The web application allows new clients to submit their personal details and apply for registration of service requests. A new application can be rejected or if accepted, the new client will receive a username and password via email or SMS to open an new account and services can be booked.

Client log-on

- Client log-on to book new services
- View service charges (optional)
- Change unconfirmed shifts
- View service history
- Update client profile and contacts

Shifts

From Date	Time	Hours	Client	Task	Shift Comments
27-12-2013	Fr 8:00AM - 10:00AM	2.00	Mrs. Betty Miller	Client Assessment	
17-01-2014	Fr 8:00AM - 10:00AM	2.00	Mrs. Cathy Miller	Client Assessment	
22-01-2014	Wed 8:00AM - 10:00AM	2.00	Mrs. Cathy Miller	PIS Personal Care	
24-01-2014	Fr 9:00AM - 10:00AM	1.00	Mrs. Cathy Miller	PIS Personal Care	
24-01-2014	Fr 9:00AM - 10:00AM	1.00	Mrs. Cathy Miller	PIS Personal Care	
29-01-2014	Wed 8:00AM - 9:00AM	1.00	Mrs. Cathy Miller	Client Assessment	
30-01-2014	Thu 8:00AM - 9:00AM	1.00	Mrs. Cathy Miller	Client Assessment	
30-01-2014	Thu 9:00AM - 11:00AM	1.00	Mrs. Cathy Miller	Companionship	
31-01-2014	Fr 8:00AM - 9:00AM	1.00	Mrs. Cathy Miller	Client Assessment	

Subcontracting services - External service provider log-on

- External service providers can add new clients and manage clients
- Update clients’ personal details and care info
- Book new services including manage brokerage numbers
- View service charges (optional)
- Change unconfirmed shifts
- View service history for clients
- Update client profile and contact details for relatives

Employee log-on -- Time sheet

- View roster with client info and service task
- Confirm shift after completion and submit progress notes
- Submit time sheet changes with notes – subject to approval
- View and accept available shifts – restricted to client specific care workers
- Client specific care workers can only view available shifts for their clients
- Manage Employee data (address, phone number changes etc) is optional

Demo Database Log-on details for Web and Mobile application:
 (both username & password are set the same – leave company code blank
 Administrator: U: Demo / Pw:111 (access all records – for Web-app only)
 Employee log-on: frank – kelly – marg
 Client log-on: cathy – betty – jane - max